

PROVIDING ACCESS TO ALL  
DISPENSING HOPE FOR THE UNINSURED  
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DISPENSING HOPE FOR THE UNINSURED  
SERVING NORTH CAROLINA  
OVER THE CO  
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Hope

NC  
MedAssist  
2023  
FISCAL YEAR ANNUAL REPORT

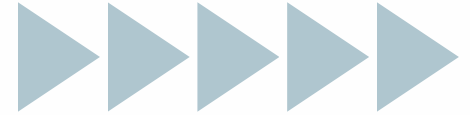
A Year Of Dispensing Hope Across North Carolina





**A Letter From  
The CEO**  
Brenda Vass

# DISPENSING HOPE



Dear Friends,

Fiscal Year 2023 was my first full year in the CEO role here at NC MedAssist. While I have so many proud moments happening daily, there were some standout moments this year—memories that still inspire me as a leader. These are only a few of them:

NC MedAssist receiving the National Association of Free and Charitable Clinics Gold Level Quality Standards recognition. This validated what we strive for every day—to deliver quality programming rooted in dignity and compassion. This honor highlights our commitment to implementing best practices and procedures that enable us to provide exceptional patient care.



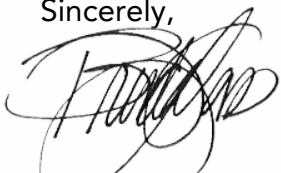
Our Journey, an organization that helps those who have experienced the pain of imprisonment to realize their inherent worth and live their fullest lives as they transition from prison to freedom, presented NCMA with the Reentry Warrior Award. This award was particularly meaningful because it recognizes a sense of belonging and having the opportunity for improved health even after mistakes.

Purchasing a new NCMA Mobile Unit to help reach across the entire state, delivering free over-the-counter medicine to all that need it. This new, NCMA branded truck helps to create brand awareness, helping those that have gone without medication to now receive it. This was made possible because of the generosity of Philip L. Van Every Foundation, Myers Park United Methodist Church - Wesley Foundation, Cannon Foundation and the Merancas Foundation.

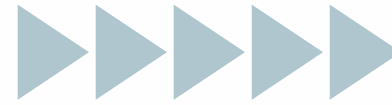
And lastly, working alongside Ashley Riley, JD, our Board Chair, was a great honor for me. Both new to our NCMA leadership roles, we challenged, supported and cheered each other on. It was comforting to know that she and the entire board of directors, were led by mission and understood the importance of the staff/board relationship. Her presence, intelligence, simply-stated communication style, and feedback was reliable and helped to move our organization through the strategic planning process.

The importance of partnership and progress, is and will continue to be, a theme as we continue to address healthcare continuum gaps in our community. On behalf of the board, staff and those that we are so proud to serve through our programs—thank you to all of our partners and the roles you serve for us. Whether it is as a funder, donor, volunteer, referral site, or a free medication source— together, we are an undeniable force to move us all closer to eliminating disparities that have created barriers for some, and inequity for us all.

Sincerely,

  
Brenda Vass

# DISPENSING HOPE



## A Letter From The Board Chair

Ashley Riley, JD



As the Board Chair of NC MedAssist during Fiscal Year 2023, I am humbled by the opportunity to serve and lead in such a vital role. This past year has been marked by a journey of innovation, growth, and transformative change. In the spring of 2023, alongside my fellow board members and the Executive Leadership Team, NC MedAssist embarked upon a visionary path by adopting a comprehensive three-year strategic plan. Witnessing the fruition of our collective efforts fills me with immense pride, and I am profoundly optimistic about the trajectory ahead. Our commitment to accelerating the mission of NC MedAssist is unwavering. Through strategic partnerships, expansive outreach initiatives, and the tireless dispensation of hope, we are steadfast in our resolve to make a meaningful difference across North Carolina.

We knew that 2024 was going to bring new opportunities for the programs and staff of NC MedAssist to fill in gaps for our neighbors in need. I firmly believe that the strategic plan we have begun to implement is precisely the guiding framework we needed to ensure not only our success, but the profound impact that our work will have on countless North Carolinians.

During the 2023 Executive Luncheon, we were privileged to listen to the story of one of our fellow North Carolinians, Midori, a resilient mother and grandmother from Durham. She has been a participant in our Free Pharmacy Program for several years, navigating life with grace following her diagnosis with an incurable disease. Thanks to NC MedAssist, Midori has found relief from the burden of medication costs, enabling her to provide a home for her three grandchildren. Her journey from struggle to empowerment serves as a beacon of hope, inspiring others as she advocates for healthcare access in Raleigh.

Midori deeply values the opportunity to pay it forward, a sentiment she has instilled in her children and grandchildren. Recognizing the transformative power of giving back, she felt compelled to share her journey, aspiring to ignite a spark of hope and encouragement in others. Her heartfelt desire is to inspire individuals to join hands in investing in the promise of hope through our mission.

It is thanks to dedicated supporters like you that we are able to extend opportunities for enhanced health to all who turn to us for assistance. Your generosity enables us to fulfill our mission of providing vital support and resources to those in need, ensuring that everyone has access to the care they deserve. Your invaluable contributions of time, talent, and resources ensures that we can continue expanding medication accessibility, promoting health equity, and fostering an environment where everyone has the opportunity for a better quality of life.

With gratitude,

A handwritten signature in black ink, appearing to read 'Ashley Riley'.

Ashley Riley, JD

# NC MedAssist

FY23 BY THE NUMBERS

## MISSION:

To dispense opportunities through improved health.

## VISION:

To ensure that no eligible person in North Carolina has to choose between purchasing food or their needed medication; improving the patient's health and lowering uncompensated health care costs for all stakeholders.

over **\$70.1M**  
value of dispensed medication



16,489

NC residents served through the Free Pharmacy Program



57,012

Individuals/families served through the Free OTC Medicine Program



73,501

Total individuals and families served



183,466

90-day fill prescriptions dispensed.



6,191

Volunteers

19,360

Volunteer hours

### Our Impact on Behavioral Health

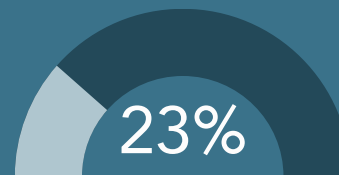
5,582

North Carolinians served with behavioral health medications - **37,174 Rx filled** - over **\$17M** worth of medication

### Our Impact on Chronic Illness

10,549

North Carolinians served with medications to treat chronic illnesses (CVD, Diabetes, Asthma) - **93,762 Rx filled** - over **\$32M** worth of medication



### Our Impact on Healthcare Expenses

of Mobile Free Pharmacy participants reported that having access to OTCs would have prevented an ER visit in the last 12 months



**\$70,168,174**

Value of Medicine Dispensed

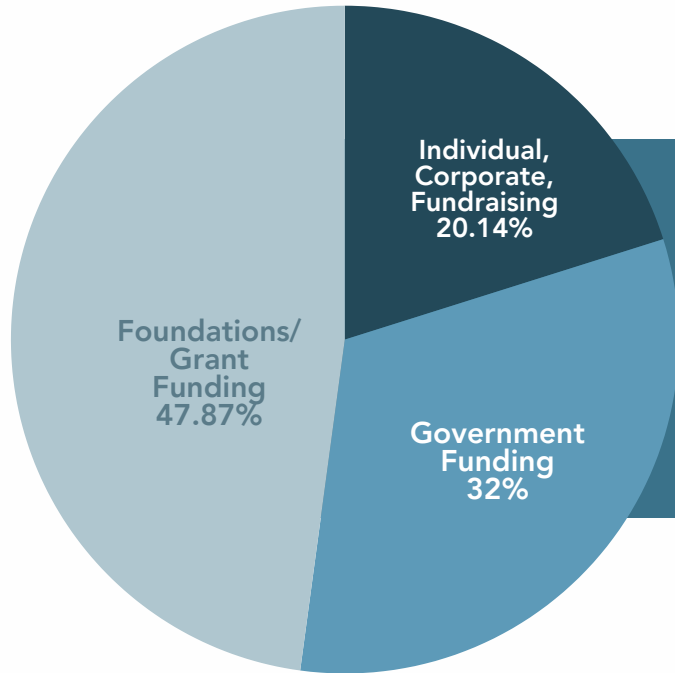


**+ \$60,862,144**

Healthcare Cost Avoidance

**= \$131,030,318**

Total Economic Benefit



### Total Revenue Breakdown

Individual, Corporate Giving, Fundraising  
\$1,007,000

Government Funding  
\$1,600,000

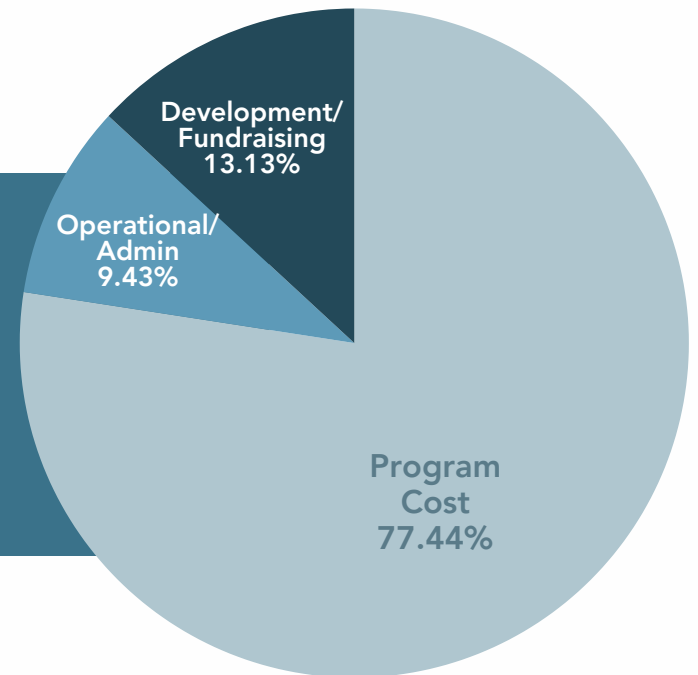
Foundations/Grant Funding  
\$2,393,500

### Operating Expense Breakdown

Program Cost  
\$3,585,596

Operational/Admin  
\$436,716

Development/Fundraising  
\$607,927



# Thank you

A special thank you to our top corporate, organizational, and in-kind donors. You have made our reach and impact possible.

Total Giving from July 1, 2022 – June 30, 2023

## \$500,000 +

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Mecklenburg County  
North Carolina Association of Free  
& Charitable Clinics  
North Carolina General Assembly  
The Duke Endowment

## \$100,000-\$499,999

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Atrium Health  
Merancas Foundation, Inc.  
Principal Foundation  
The Leon Levine Foundation  
United Way of Greater Charlotte

## \$25,000 - \$99,999

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Cape Fear Memorial Foundation  
Cencora  
Elevation Church  
Foundation for the Carolinas  
George W. And Ruth R. Baxter  
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Novant Health  
Novant Health Foundation -  
Physicians Impact Fund  
Sisters of Mercy of North Carolina  
Legacy  
Triangle North Healthcare  
Foundation  
Vaya Health

## \$5,000 - \$24,999

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African American Community  
Collaborative  
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Albemarle Commission Area Agency on  
Aging  
Albemarle Foundation  
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ECU Bertie Hospital  
ECU Chowan Hospital  
ECU Duplin Hospital  
ECU Edgecombe Hospital  
ECU North Hospital  
ECU Medical Center  
ECU Roanoke-Chowan Hospital  
First Horizon  
HealthReach Community Clinic  
Humana  
Lake Toxaway Charities  
Madison County Health Department

Nash County Senior Center  
NC Dept of Insurance -  
SHIIP  
North Carolina Central  
University Rural Health Hub  
The Outer Banks Hospital  
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Qualvis  
Richmond County Health  
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Rural Health Group  
Stokes County Government  
Tarheel Charitable Fund  
UNC Health  
United Healthcare  
United Way of Iredell  
County  
WellCare of North Carolina

## In-Kind Donors

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Abbvie	Second Harvest Food Bank
Americares	Merck
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Direct Relief	Pfizer
Duke Medical	Project N95
Essity	Sanofi
Genexa	SIRUM
J&J	
Lilly	

# Thank you

A special thank you to our top individual donors. Your investment in hope allows us to continue this important work across North Carolina.

Total Giving from July 1, 2022 – June 30, 2023

## Catalyst for Hope Society \$5,000+

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Jill Scheidt and Jeff Barnett  
Dr. Brad and Sherri Bissell  
Amber and D. Patrick Easterling  
Dr. Nurum Erdem  
Juliann Bannon and Peter Humphery  
Jennie and Stephen Landers  
Marilyn and Michael Modak  
Dr. Claire Morgan  
Drs. Sonya and Scott Rissmiller

## Advocate for Hope Society \$2,500 - \$4,999

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Anonymous  
Anonymous  
Kathryn Clancy  
Bill Gerhart  
Julie and Bakur Ghurtskaia  
Dr. Frank S. Grass  
Drs. Ginette Lapierre and Murray  
Turner  
The Late Zaydee Lopez-Ibanez  
Drs. Lee Ann and Barry McGinnis  
Elissa and Matthew Moore  
Sara and Christopher Thompson  
Dr. Jay and Alissa Vora

## Champion for Hope Society \$1,000 - \$2,499

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William Acton  
Dr. Dustin Allen  
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Brenda Vass  
Chrissy and Todd Wells  
Dr. Jacquelyn Wilson



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FBI, Retired  
Community Advocate

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Director of Accounting

### Secretary:

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Ipsen Pharmaceuticals  
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Carolina Complete Health  
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