

2022 FISCAL YEAR ANNUAL REPORT



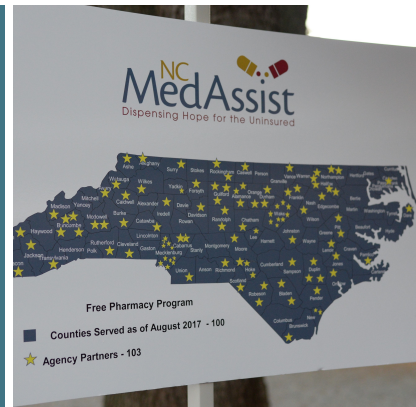
1997

MedAssist of Mecklenburg begins serving low-income, uninsured, senior adults in Mecklenburg County.



2005

MedAssist of Mecklenburg expands program guidelines to include any uninsured adult in Mecklenburg County.



2009

Through a grant from the Attorney General's Office, MedAssist expands the Free Pharmacy Program to entire state of NC and changes name to NC MedAssist to reflect the program change.



2012

NC MedAssist starts the OTC Program, with the first event held in Charlotte.

2014

The OTC Program starts traveling and hosts the first Mobile Free Pharmacy Event in High Point, NC.



2018

The OTC Free Store opens in Charlotte, staffed by team members in the Transitional Jobs Program.



2020

NC MedAssist pivots to ensure delivery of all statewide services are intact in the wake of the COVID-19 pandemic.



2022

NC MedAssist celebrates our 25th Anniversary.

25 YEARS OF DISPENSING HOPE

MESSAGE FROM OUR CEO

THIS has been a year of celebration for so many reasons.

I want to take this opportunity to first say thank you. Your support of NC MedAssist (NCMA) over the past fiscal year has been critical to all that we do to provide medication to all eligible North Carolinians who need our programs. This fiscal year, NCMA received more than \$5.7 million in financial support during a season of economic and environmental uncertainty. We are overwhelmed with the generosity and support of those who have found value in our mission over the years like Duke Endowment, The Leon Levine Foundation, Merancas Foundation, Mecklenburg County, Atrium Health and Novant Health to name a few. And, for new funding partnerships like Alliance Health, Principal Financial, Cannon Foundation, etc. that have allowed our organization to address health and technology gaps and help to carry out our mission with even more efficiency and purpose. And to our very special individual donors, some giving more than \$1000 a year (listed on page 5), we appreciate each of you thinking of and choosing us. **We celebrate the generosity of our funders and donors!**

One of my mentors and dear friend, Lori Giang, retired after 15 years of serving as CEO of NCMA. Her persistence and quiet power made quite the impression on our organization and its mission. Over the past 15 years, she persisted to create equal access to medication for those who were making a choice between other basic needs or buying medicine. We are so grateful for her leading by example—authentic, humble and with purpose. **We celebrate her impactful years of service!**

Our Board of Directors, led by D. Patrick Easterling, worked tirelessly to manage a leadership change during the ‘great resignation’ and the backdrop of the pandemic. Patrick’s leadership, along with our dedicated board members, prioritized the mental health, flexibility and empowerment of the staff—creating an even more engaged environment for the entire NCMA team to thrive in response to the needs of our patients. **We celebrate the leadership of our thoughtful and proactive board!**

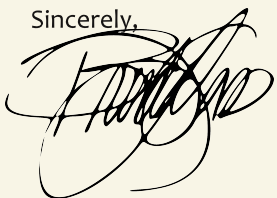
Did you know that NCMA hosted 53 Mobile Free Pharmacy Program events all across the state with the help of **4,068** volunteers?! During the throes of the pandemic, it was natural to experience a decline in volunteers, however we have been overwhelmed with the increase this year of people who showed up to sort, distribute, or organize OTC medicine, and execute on any task that would help us serve our mission! We cannot have the impact that we have without our volunteers. **We celebrate their sacrifice of time!**

During a time where the cost of products and services are on the rise, it is even more important to develop and honor partnerships. Throughout this past year, we have been even more grateful for the partnerships that have served as sources of free medication and product to NCMA. I am so thankful for those organizations like Direct Relief, Eli Lilly, Johnson & Johnson, and Second Harvest Food Bank that have provided millions of dollars in free medication to those that we serve—medication that is often life-saving to some of our patients. **We celebrate the gift of collaboration!**

While we have a lot more to celebrate, like the clinics and other safety-net organizations that are the life line for most of our patients, or our subject matter expert volunteers serving on our committees creating change and progress from the ground up, and of course, our compassionate and dedicated staff of experts that work to ensure that each person in need of our services is treated with dignity and respect—we look forward to creating even more celebratory moments in the near future and beyond.

On behalf of all NCMA patients, thank you all for caring enough to act!

Sincerely,



Brenda Vass
CEO



MESSAGE FROM THE BOARD CHAIR

FISCAL Year 2022 marked the 25th Anniversary of NC MedAssist. 25 years of transformation, including office moves, territory expansions, program additions and staff growth. 25 years of serving patients. 25 years of dispensing hope.

Stepping into the role of Board Chair for NC MedAssist was a natural progression for me. As the SVP of Novant Health Enterprise, I carry out our organization's mission of making our communities healthier, one person at a time. A mission in perfect alignment with that of NC MedAssist, dispensing opportunities for improved health. In order to truly understand the impact our efforts have on the health improvements of our NC neighbors, it all comes down to the stories of the individuals we serve.

Stories like one of our patients, Michelle J. Michelle, mother of two autistic children and daughter of a mother and father with diabetes said of her children, "because they have special needs, they will need me even longer. I need to be healthy for them." Unable to pay out of pocket for her medications, Michelle was at a crossroads, however, because of NC MedAssist, she was able to get the help she needed.

Michelle's story is just one of many statewide. Thousands of patients in desperate need of prescriptions and over-the-counter medicine to have a chance at a healthy life. While we have celebrated our accomplishments to date, we will continue our work. One patient at a time, one family at a time.

We know that life experiences are often shaped by opportunity. NC MedAssist provides life changing opportunities, but we couldn't do it alone. We are honored to have your continued support after all of this time, to help us ensure that eligible members of the community who need help getting their prescriptions and over-the-counter medicine are able to receive it, because access to lifesaving medicine should not be based on the amount of money you make.

It has been an absolute privilege to serve as NC MedAssist's Board Chair over the past fiscal year, and I look forward to seeing what is accomplished throughout the next 25.


With gratitude,



D. Patrick Easterling
FY21-22 Board of Directors Chair



BY THE NUMBERS FY 2022




183,177
PRESCRIPTIONS
FILLED

4,068
VOLUNTEERS

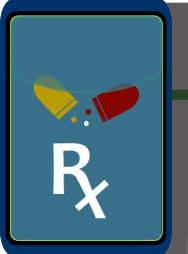


13,026
VOLUNTEER
HOURS



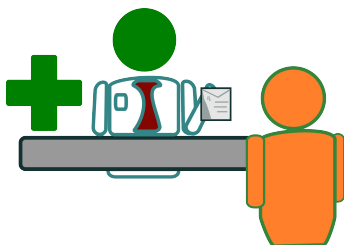
\$1 = \$14.34

Every \$1 Donated = \$14.34 Worth of Life-Saving Prescriptions and Over-the-Counter Medicine Dispensed to the Community

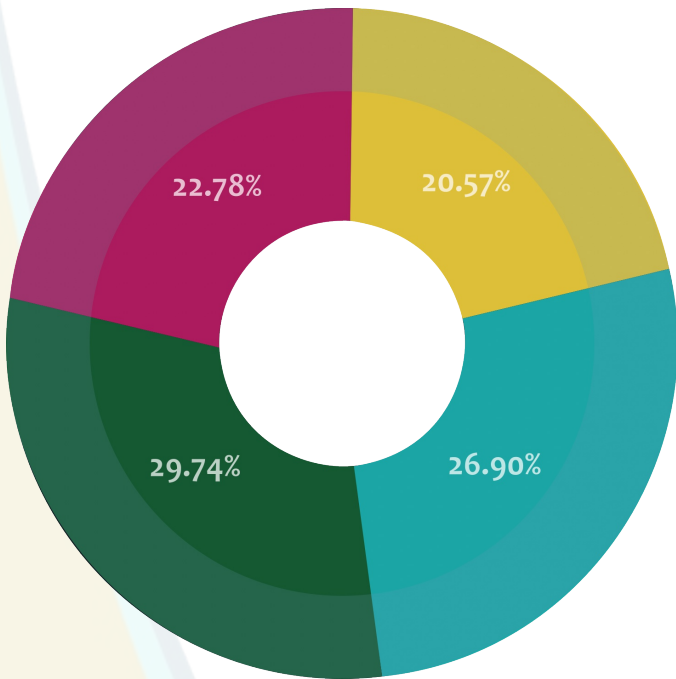
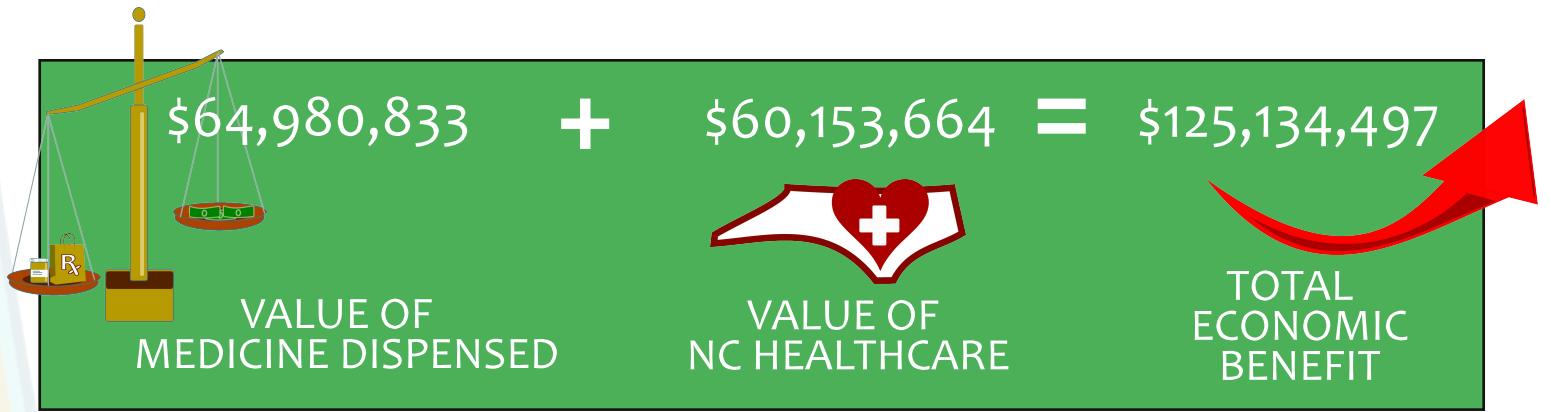


15,748
FREE
PHARMACY
PATIENTS

52,453
OTC MEDICINE
RECIPIENTS



68,201
TOTAL
INDIVIDUALS/FAMILIES
SERVED

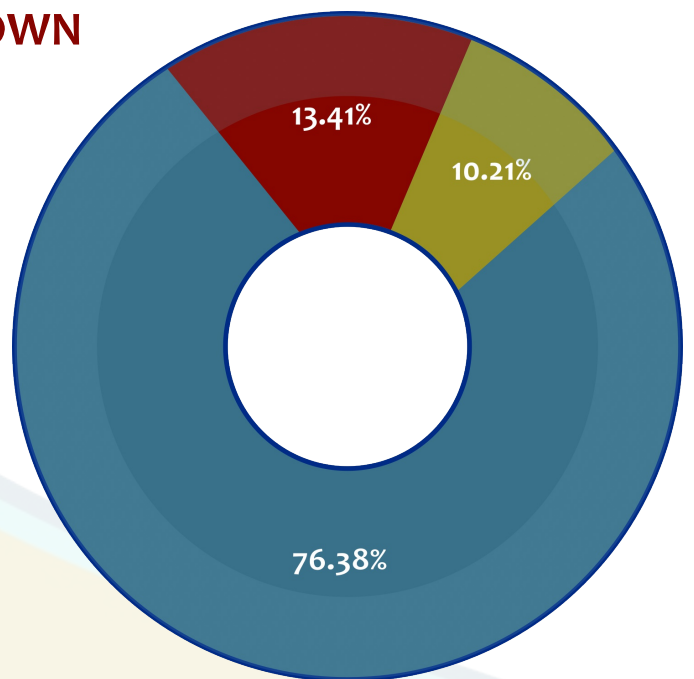


TOTAL REVENUE AND BREAKDOWN

- Contingency Revenue (Non-Recurring Federal Support)
\$1,185,702
- Individual and Corporate Donors (Philanthropic Giving)
\$1,313,086
- Grants (Foundation Support)
\$1,714,182
- State and Local Government (State and Local Government Grants)
\$1,550,000

OPERATING EXPENSE AND BREAKDOWN

- Direct Costs
\$3,137,534
- Operational/Admin
\$419,531
- Fundraising
\$550,925



Thank You to Our Supporters

A special thank you and recognition to our top individual donors, organizations and in-kind gift donors. (Giving levels are based on annual gifts received between July 1, 2021 – June 30, 2022)

Club Med: Individuals \$5,000+

Dr. Brad and Sherri Bissell
Jennie R. and Stephen D. Landers
Zaydee Lopez-Ibanez
Drs. Lee Ann McGinnis and Barry McGinnis
Drs. Debbie A. Miller and David W. Miller
Marilyn and Michael Modak
Dr. A.J. and Chris Patefield

Club Life: Individuals \$2,500 - \$4,999

Dr. Susan Auffinger
Juliann Bannon and Peter Humphery
Dr. Allan A. and Anne Bloom
Nancy G. Elberson
Jessie Faulkner
DeDe L. and Jay A. Gerhart
Bill L. Gerhart
Julie A. Ghurtskaia
Dr. Lane K. Jacobs and Tamara B. Titus
Drs. Ginette Lapierre and Murray Turner
Elissa and Matthew Moore
Dr. Vic Patel

Club Hope: Individuals \$1,000 - \$2,499

Dr. Lorri and Mr. Mark Ayers
Dr. J.N. and Darlene Beard
Bonnie and John L. Benedum, MD
Dr. Allison Burfield Byler and Matthew Byler
Deborah K. and Allen J. Campbell
Judith Carpenter
Kathryn V. Clancy
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Frank McCree
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Erika and Nick Peterfy
Liana and Pieter-Jan Prinsloo
Dr. John and Millicent Rennick
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Jill D. Scheidt and Jeff C. Barnett
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Omar Sistrunk
Terry Smith
Beth Susi, MD
Regina and James Taggart
Ruthine Tidwell
Susan and Paul Vadnais
Dr. Jay and Alyssa Vora
Chrissy and Todd Wells



ORGANIZATIONS

\$100,000+

Alliance Health
Atrium Health
Duke Endowment
Mecklenburg County
Merancas Foundation, Inc.
NC General Assembly
The Leon Levine Foundation
United Way of Central Carolinas

\$25,000-\$99,999

AmerisourceBergen
Cannon Foundation
George W. And Ruth R. Baxter Foundation
Principal Foundation
Sisters of Mercy Foundation
Triangle North Healthcare Foundation
United Healthcare

\$5,000 - \$24,999

Alamance ElderCare
Albemarle Comission Area Agency on Aging
Ally Financial
Alpha Kappa Alpha Sorority, Inc.
Ambetter of North Carolina

Bank of America
Blue Cross & Blue Shield of North Carolina
Blue Ridge Community Health Services
Carereach, Inc.
Carolina Complete Health
CaroMont Health
Chatham Cares Community Pharmacy
Deloitte
Duke Energy
ECU Health Beaufort Hospital
ECU Health Bertie Hospital
ECU Health Chowan Hospital
ECU Health Duplin Hospital
ECU Health Edgecombe Hospital
ECU Health Medical Center
ECU Health North Hospital
ECU Health Roanoke-Chowan Hospital
The Outer Banks Hospital
First Horizon Bank
Goshen Medical Center
Hugh Chatham Memorial Hospital
Humana
Hunter Everage Law Firm
Lake Toxaway Charities
Lash Group
Mission McDowell Hospital
Myers Park Baptist Church
Myers Park UMC - Wesley Foundation
Nash County Senior Center
NC Dept of Insurance - SHIP
Novant Health - Presbyterian Medical Center
Novant Health Foundation - Forsyth Medical Center

Pfizer
Philip L. Van Every Foundation
Richmond County Health Department
Rural Health Group
Sirius
Sostento, Inc.
Southwestern Commission
Stokes County Government
Swain County Health Department
The Bridge Community, Inc.
Tombras
Trinity Worship Center
UNC Health
UNC Health Southeastern
United in Action of Stanley Churches
Urban Ministries of Wake County

IN-KIND DONORS

Abbvie
Advance Auto Parts
Americares
AmerisourceBergen
Direct Relief
Dispensary of Hope
Eli Lilly
Genexa
J&J
Merck
Novartis
Pfizer
Second Harvest Food Bank
Sirium

A special thank you to E.R. Plumbing Services for selecting NC MedAssist as the recipient for 60 days of free media. The campaign included TV and digital media to promote our programs and services to people in need.



BOARD OF DIRECTORS (2021-2022)

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Novant Health

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Hospice & Palliative Care

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FBI, Retired

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Duke Energy Corporation

IT COMMITTEE CO-CHAIR

Matt Kushner
Sirius Computer Solutions

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Pfizer Pharmaceuticals

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Ipsen Pharmaceuticals

Charles Everage, JD
Hunter & Everage Law Firm

Scott Rissmiller, MD
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UNC Charlotte, School of Nursing

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