



Partners in Hope Benefits Package FY2022



Mission

To dispense opportunities through improved health.



Free Pharmacy Program

The Free Pharmacy Program provides free prescription medications to eligible low-income residents in North Carolina. Patients receive their medication by mail at their home address.

Eligibility Requirements

- ▶ Live in North Carolina
- ▶ Uninsured
- ▶ Income at or below 300% of the Federal Poverty Level

19,155

Patients served in FY21



NC MedAssist is a unique program in that there is nothing else like it in the state and very few states even have bulk replenishment programs.

On average, 20,000+ prescriptions are dispensed per month. All generic medications are purchased by NC MedAssist, while brand name medications are donated by drug manufacturers.

79% of medications dispensed by NC MedAssist are generic.

abbvie

Alcon

Johnson & Johnson

Lilly

MERCK

Pfizer

Our Impact

For eligible low-income and uninsured adults with a doctor's prescription, medications may be obtained by the patient at no cost. The pharmacy will mail the prescription medication directly to the patient's home address or to a local, nonprofit pharmacy partner in their area.

Through the provision of our pharmacy services, the health of the community is improved. For a patient with diabetes, they will receive their insulin at no cost. No longer will they have to seek emergency room care. NC MedAssist helps reduce unnecessary ER visits and hospitalizations which further saves NC an estimated **\$67 million annually** in health care costs avoided.

NC MedAssist increases efficiency of prescription drug delivery by obtaining donated medications from pharmaceutical companies in bulk, thereby reducing the individual patient applications to individual pharmaceutical companies.

For every \$1 donated, NC MedAssist dispenses \$20 in free medication back to the community.

Last year, patients reported the following through surveys:

96% reported that they are compliant with their medications.

66% reported that they didn't need an overnight hospital stay for medication they take regularly.

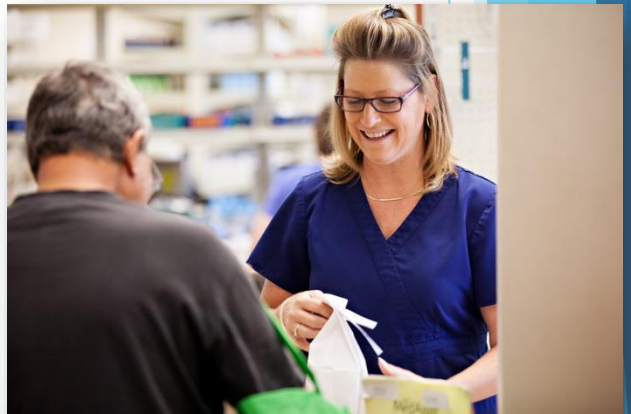
69% reported their health is better versus a year ago (prior to enrolling in NC MedAssist.)



Our Partners

NC MedAssist collaborates with non-profit, community organizations to aid in closing the gap in the continuum of care for uninsured patients across North Carolina. Our partner entities include, but are not limited to, hospitals, free clinics, community health centers, health departments, shelters, rehabilitation centers, and more.

Partners are responsible for identifying patients with prescription medication needs and referring them to the NC MedAssist Free Pharmacy Program. Many partners assist patients with completing the application and supporting documents as well as providing the pharmacy with a prescription.



Partner Benefits

Patient Tracking

- ▶ Every patient and every partner is tracked through the use of an assigned site code.
- ▶ Partners will have access to the online partner portal to send messages, check patients enrollment status, prescription profile, refill status, etc.

Reports

Reports are generated weekly, monthly, or on an as-needed basis. Reports allow partners to track adherence, enrollment, and medication cost/value. Many partners use the information from the reports for granting purposes.

Examples:

- ▶ Weekly Report- Details patients enrolled and their certification dates.
- ▶ Monthly Utilization Report- Details patients whom received medications, medication refill numbers, refill date, the quantity dispensed, the acquisition cost(ACQ) ,average wholesale price(AWP) of the medication dispensed, and the provider that wrote the prescription.
- ▶ Annual Report- A comprehensive report detailing the total number of patients served, prescriptions dispensed, value of medications dispensed, healthcare costs avoided, and cost to serve patients from your site. It also includes the percentage and/or number of patients receiving diabetic, hypertensive, asthma and behavioral health medications.
- ▶ Annual Mid-year Report- a one page quick comparison of patients served, prescriptions dispensed, number of 30- day fills, and value of medication.

Over the Counter Medications

- ▶ As a partner site you can access our stock of over the counter medications.
- ▶ Shipments on a bi-monthly basis as OTCs are available.
- ▶ Online ordering services.

Communication

- ▶ Regular emails to help you stay connected to changes in the formulary and operations.
- ▶ Notices of mobile pharmacy events and upcoming strategic planning committees.
- ▶ Direct access to entire enrollment team through enroll@medassist.org or their direct emails and phone numbers. A contact list will be provided.

Partner Benefits cont'd

As a partner, your site will receive full services. NC MedAssist pays the following fees on your behalf due to costs associated with:

E-prescribing

- ▶ In order to maintain increased accuracy and expedite prescriptions, it is necessary for NC MedAssist to accept electronic prescriptions.

E-faxing

- ▶ NC MedAssist subscribes to an e-fax service to reduce lost/repeat faxes.

Shipping

- ▶ NC MedAssist pays all costs of shipping to patients/POE's and return shipments.

Dispensary of Hope

- ▶ NC MedAssist pays the annual fee to access their formulary of generic medications.

Generic Prescriptions

- ▶ NC MedAssist purchases all generic medications on the formulary.

Collaborative Fee

NC MedAssist requires all formal partners to pay a collaborative fee for access and engagement. The fee will support the implementation and ongoing costs of technology for dispensing, communicating and providing information needed by partners for patient care, compliance and grant reporting.

Partners can select an Enrollment Term of one year, two years or up to three years. New partners can select a multi-year term upon completion of their first year. The collaborative fee is subject to change upon the expiration of the enrollment term.

This fee is determined by the generic medication utilization of patients at your site. Established partners may incur a fee ranging from \$250-\$7000. New partners with no utilization history will be charged \$250.

Collaborative Fee	Actual Generic Utilization Costs
\$250	\$0-999
\$500	\$1000-2499
\$1000	\$2500-4999
\$3000	\$5000-6499
\$5000	\$6500-7999
\$7000	\$8000+

Thank you for supporting our mission to provide life-saving medications to those in need! We are grateful for the opportunity to be a part of the continuum of care for your patients. With your help, we can improve the health of communities across North Carolina. We look forward to working with you!

For questions or follow up, please contact one of our partner relations team members using the contact information below:

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Ensuring your neighbors never have to choose between purchasing groceries or *lifesaving* prescription medicine.