

NC MedAssist

Dispensing Hope for the Uninsured

2020 - 2021 ANNUAL STEWARDSHIP REPORT



OUR ECONOMIC IMPACT ON NORTH CAROLINA



OVER \$65M

MEDICINE DISPENSED

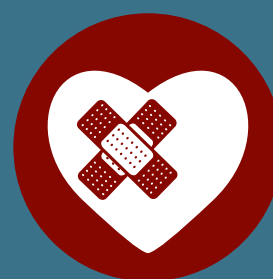
Prescription Medication and OTC products through our Free Mobile Pharmacy events and OTC store.



OVER \$67M

NC HEALTHCARE SAVINGS

Research shows that access to prescription and OTC medications reduce ER visits and hospitalizations.



OVER \$132M

TOTAL ECONOMIC BENEFIT

For every \$1 expended, NC MedAssist generates \$40 in economic benefit to NC.

www.MedAssist.org

A MESSAGE FROM OUR CEO:

Thank you for supporting our mission to provide lifesaving prescription medications to our neighbors who are uninsured and low-income. Because of you, our patients received hope for better health, the ability to continue working, and the dignity of remaining independent. Because of you, more than 19,150 individuals were provided prescription medications worth an estimated \$65 million based on the average wholesale price.

With the challenging year we have all had, we are humbled by the response of our donors through our various activities. We wish to express our sincerest appreciation to Humana, Atrium Health, and Cardinal Healthcare Innovations for their increased support. We are extremely grateful to Dr. Scott Rissmiller, Executive Vice President and Chief Physician Executive for Atrium Health. As our keynote for our Executive Charlotte luncheon, he shared the vision that Atrium had to mobilize the resources necessary to administer one million vaccines within weeks of the vaccine distribution.

We are energized by the passion of our volunteers who donate generously of their time. Our sincere gratitude goes out to Kevin Kendrick of Dilworth Rotary and Jerry Cougher of Charlotte Rotary for their continuous efforts in our warehouse to sort products and assemble other Rotarians. Additionally, First Baptist Church of Mathews and Providence United Methodist Church volunteers assist us weekly. We are deeply appreciative of their support.

We are inspired by our board leadership by Michael Bolewitz and all the members of our board who give continuously of their time, talent, and treasure. This year through their relationships in the communities we serve, donors gave over \$1.3 million to our mission.

Finally, we thank our patients who express regularly how much it means to them to have access to their prescription medication. From Kristin, "After multiple heart attacks, I lost my job. I am grateful for NC MedAssist because their medication sustains me." From Timothy, "Without the Coumadin you provide, I would not be alive right now. I thank you very much." On behalf of these special people, we sincerely Thank You for creating thousands of opportunities to touch people with hope, happiness, and health.

In Your Service,



Lori Giang, MBA
CEO



NC MEDASSIST PROGRAMS

OTC STORE & GIVEAWAY EVENTS

OTC Free Store in Charlotte, NC allows customers to shop in-person for free over the counter medicines and durable medical supplies.

The Mobile Free Pharmacy provides individuals and families who are low-income with free over-the-counter medicine. NC MedAssist collaborates with community partners to organize free events throughout the state. Individuals receive items that include, but are not limited to pain relief, cold and cough medicine, allergy, digestive, vitamins and even children's medicines. We average approximately 42 events per year.



TRANSITIONAL JOBS PROGRAM

The NC Medassist Transitional Jobs Program (TJP) was created in 2018 with the mission to hire and train individuals who have had barriers to employment through matters such as personal circumstances, family issues, or incarceration.

We hire these associates as paid, temporary employees as they develop job skills and build their resumes. They are trained in product handling, sorting, organizing, and customer service. Thus, giving them a better chance to break through those barriers and find employment when they complete the 120-day program.



FREE PHARMACY PROGRAM

The Free Pharmacy Program provides free prescription medications to North Carolina residents who are uninsured and fall at or below 300% of the Federal Poverty Level.

This statewide program is the answer for those who do not have the means to obtain life-saving medications to treat chronic diseases such as, heart disease, diabetes, and asthma.



A MESSAGE FROM OUR BOARD CHAIR:

Thank you for the ongoing support of NC MedAssist's mission and patients! The fiscal year 2020-2021 overlapped with some of the most challenging months of the COVID-19 pandemic. Your generosity allowed NC MedAssist to continue dispensing hope to our patients, families, and partners. Through the dedication of the NC MedAssist team, we continued dispensing prescriptions and arranging free OTC events, ensuring that the patients who rely on us had uninterrupted access to life-saving medication. That resolute determination to fulfill our mission, despite any challenge, helped highlight the value NC MedAssist delivers to North Carolina. We are grateful for your recognition of that value and your commitment to our vulnerable friends and neighbors.

It has been an honor to serve as Board Chair during this time. Engaging deeper with the NC MedAssist team and mission has been a humbling adventure; one that has been worth every moment! Undoubtedly, NC MedAssist has risen to the occasion and is positioned to dispense even more hope next year! I look forward to your continued support of this wonderful organization in the years to come.

With sincere appreciation,

Michael Bolewitz, PharmD, MBA, CHPCA
NC MedAssist Board Chair
Vice President, Chief Operating Officer
Hospice & Palliative Care Charlotte Region



BOARD OF DIRECTORS (2020 - 2021)

EXECUTIVE BOARD

Michael Bolewitz
Chairman

Hospice & Palliative Care

Donald P. Easterling
Vice-Chair

Novant Health

Liana Prinsloo
Treasurer

Deloitte & Touche LLP

Kayla McCann Marty
Secretary

McGuire Woods

Dr. John Benedum
Immediate Past Board Chair
Perspective Health & Wellness

ADDITIONAL MEMBERS

Ashley Riley
Beigene, Ltd.

Dr. Allison Burfield Byler
UNC Charlotte

Pamela Click
Global Corporate Solutions Tech.

Matt Kushner
Sirius Computer Solutions

Charles Everage
Hunter-Everage Law Firm

Julie Ghurtskaia
Carolina Complete Health

Amy Kendall
Care Source

Amanda Strawbridge
Pfizer Pharmaceuticals

Dr. Erica Peterfy
Atrium Health

Dr. Beth Susi
Atrium Health

Corinne Weber
Atrium Health

Ron Cromartie
Innovative Healthcare
Consulting

Kevin Kendrick
Retired FBI/Community
Advocate

OUR IMPACT ON HEALTH:



96% OF PATIENTS
COMPLIANT WITH
MEDICATIONS PRESCRIBED
BY THEIR DOCTORS.



66% OF PATIENTS
HAD NO HOSPITAL STAYS FOR
INADEQUATE ACCESS TO
THEIR ROUTINE MEDICATIONS.



96.6% OF PATIENTS
SAID THAT WITHOUT US
THEY WOULD NOT BE ABLE
TO AFFORD THEIR
MEDICATIONS.



69% OF PATIENTS
REPORTED THEIR HEALTH
IS BETTER NOW THAN ONE
YEAR AGO.
(PRIOR TO NC MEDASSIST)

OUR IMPACT ON OUR PATIENTS:

Featured during our 2021 NC MedAssist Executive Luncheon Nichole's story is an important one that bears sharing again. It's a story we hear time and time again by those we are able to assist.



I am a stage 3 Breast Cancer survivor, I live with Lyme disease, and have Bi-Polar II disorder. The lasting effects of Lyme and chemotherapy treatments have wreaked havoc on my overall health both physically and mentally. I suffer from severe bone pain, debilitating arthritis, neuropathy in my hands and feet, sensory issues, brain fogginess, severe migraines, and Bi-Polar ups and downs.

My day-to-day living is dictated by all of my health issues and my abilities (and disabilities) are unpredictable. Even though I want to work and at times I can work, I am unable to because of my constant health issues. I was denied disability and I have no healthcare to pay for my medications. I have not been to an oncologist since 2017 due to the lack of insurance. My Breast Cancer was advanced and had spread into my lymph nodes. Therefore, I need to stay on top of getting checked regularly. I haven't had a mammogram since prior to my mastectomies. I worry about this every day.

Before getting sick I was very independent and successful. I owned my own business, a home, and raised my son. I was very active outdoors, full of energy, and loved life. I would compare all of my illnesses to a tornado where the aftermath is completely devastating because you have to rebuild your entire life and sadly it is nothing compared to how it was before. I am the shell of the person that I was before and losing my healthcare was rock bottom.

Thankfully a very thoughtful friend told me about NC MedAssist.

I now have peace of mind that I can get the medications I need and am still able to afford to see my doctors. There are no words to describe what you have done for me. You took a very heavy weight off my shoulders and given me hope. Your help has allowed me to get my medical treatment back on track.

I cannot thank you enough for your help. The staff is always happy to assist me. You have impacted my life in more ways than I can count. NC MedAssist is amazing!

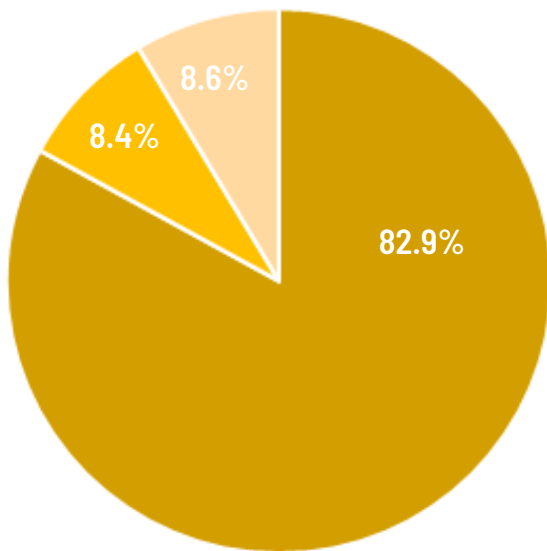
Hear Nichole's story in her own words by scanning this code.



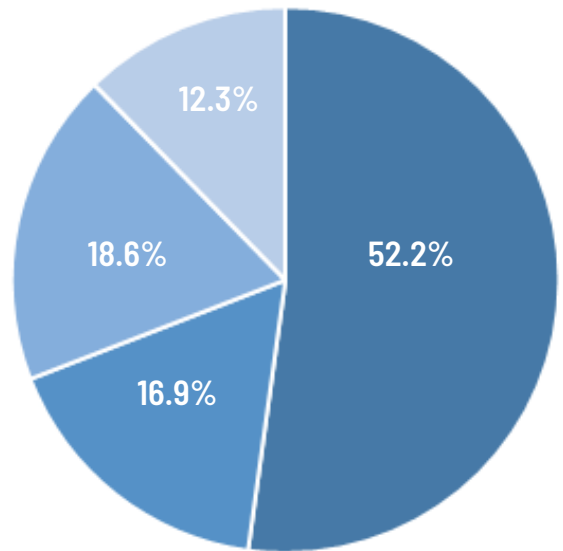
OUR MISSION: Dispense opportunities through improved health.

OPERATING EXPENSES: \$ 3,345,853

TOTAL REVENUE: \$7,725,672



- DIRECT PROGRAM COSTS (82.9%)
- OPERATIONAL/ADMIN (8.4%)
- FUNDRAISING (8.6%)



- CONTINGENCY REVENUE (52.2%)
NON-RECURRING FEDERAL SUPPORT
- INDIVIDUAL AND CORPORATE DONORS (16.9%)
PHILANTHROPIC GIVING
- GRANTS (18.6%)
FOUNDATION SUPPORT
- STATE AND LOCAL GOVERNMENT (12.3%)
STATE AND LOCAL GOVERNMENT GRANTS

FISCAL YEAR 2020 - 2021 OUTCOMES:



190,771 PRESCRIPTIONS FILLED
(90 DAY SUPPLY)

EVERY \$1 DONATED = \$22
IN LIFESAVING MEDICATIONS
(PRESCRIPTION & OTC)



1,558 VOLUNTEERS



9,708 VOLUNTEER HOURS

FREE PHARMACY, UNDUPLICATED

19,155
PATIENTS



MOBILE FREE PHARMACY

39,696
PARTICIPANTS



63,790
TOTAL
SERVED



THANK YOU TO OUR SUPPORTERS:

A special thank you to our top individual donors, organizations, and in-kind gift donors.
(Giving levels are based on annual gifts received between July 1, 2020 - June 30, 2021)

CLUB MED: INDIVIDUALS \$5,000+

Mr. Stephen D. Landers
Mr. and Mrs. Michael Modak
Dr. and Mrs. A.J. Patefield

CLUB LIFE: INDIVIDUALS \$2,500-\$4,999

Dr. and Mrs. John Benedum
Ms. Judith Carpenter
Mr. Patrick and Amber Easterling
Ms. Nancy G. Elbersson
Mr. Bill L. Gerhart
Mr. and Mrs. Michael Giang
Mrs. Lisa Groom
Mr. and Mrs. Kevin Kendrick
Mr. and Mrs. Antonio I. Lopez-Ibanez, Sr.
Drs. Barry and Lee Ann McGinnis
Mr. and Mrs. Matthew Moore
Ms. Patricia Swaby
Mr. Todd Wells
Dr. and Mrs. James E. Wood, III

ORGANIZATIONS \$100,000+

Cardinal Innovations Healthcare
Duke Endowment
Humana
The Leon Levine Foundation
United Way of Central Carolinas

CLUB HOPE: INDIVIDUALS \$1,000-\$2,499

Mr. and Mrs. James G. Babb, Jr.
Mr. Seth M. Bernanke and Mrs. Ellen R. Goldberg
Dr. and Mrs. Allan A. Bloom
Mr. Michael Bolewitz
Ms. Kathryn V. Clancy
Dr. and Mrs. John Crawford
Ms. Jacqueline Daniels
Dr. and Mrs. John Davenport
Mr. and Mrs. Charles Everage
Ms. Jennifer Felts
Dr. and Mrs. Michael H. Finlon
Mr. and Mrs. Jay Gerhart
Ms. Julie A. Ghurtskaia
Dr. Martha Groblewski and Mr. Harry Creemers
Dr. and Mrs. Michael Haake
Mr. James E. S. Hynes
Dr. Donald Joyce
Drs. Ginette Lapierre and Murray Turner
Mr. and Mrs. Hans L. Lengers
Mr. Jeff and Mrs. Kayla Marty

Dr. Sabrina Niggel
Dr. Meredith Pochick and Mr. Keith Pochick
Mr. Peter-Jan and Mrs. Liana Prinsloo
Dr. and Mrs. John H. Rennick, Jr.
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Dr. and Mrs. Matthew Ryan
Ms. Mimi Saffer
Dr. and Mrs. Russell A. Salton III
Professor and Mrs. Robert Schafermeyer
Ms. Jill Scheidt and Mr. Jeff Barnett
Mr. and Mrs. Michael Scotton
Mr. Lee Shore, Jr.
Mr. and Mrs. Charles Skender
Mr. and Mrs. Phil P. Tappy
Mr. Bryan Taylor
Dr. and Mrs. Paul Vadnais
Mrs. Corinne Weber
Dr. Mary J. Zimmer and Mr. David Zimmer

IN-KIND DONATIONS

Abbvie	Eli Lilly	Novartis
Alcon	Dispensary of Hope	The Park Church
Americares	Genexa	United Printing
AmerisourceBergen	Johnson & Johnson	Pfizer
Direct Relief	Mylan	Teva
	Second Harvest Food Bank	

ORGANIZATIONS \$25,000-\$99,999

Atrium Health	Sisters of Mercy of NC Foundation	Triangle North
Ally Financial	Merancas Foundation, Inc.	Healthcare Foundation
AmerisourceBergen	Direct Relief	United Healthcare
George W. and Ruth R. Baxter Foundation		Vidant Health

ORGANIZATIONS \$5,000-\$24,999

Albemarle Hospital Foundation	Lake Toxaway Charities	Novant Health Foundation - Physicians' Impact Fund
Carolina Complete Health	Urban Ministries of Wake Co.	Rotary Club of Mecklenburg Co.
CaroMont Health	Myers Park Baptist Church	Wells Fargo
Central Piedmont Community College	Myers Park UMC-Wesley Foundation	Swain Co. Health Department
Community Foundation of Gaston Co.	Myers Park United Methodist Church	Trinity Worship Center
Community Free Clinic	Nash Co. Senior Center	United in Action of
Elevation Church	North Carolina Association of Free Clinics	Stanley Churches
Hunter Everage Law Firm	Novant Health - Presbyterian Hospital	UNC Health
		Lash Group